St. Andrew's
CE Primary School and Pre-School

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Dear Parents and Carers,

Tuesday 13th October 2026

I am writing to share some important reminders about the use of social media platforms, including WhatsApp and Snapchat, to help keep children safe, happy and well supported online.

As children gain access to mobile phones, messaging services and social media, it is not uncommon for concerns to arise outside of school that can then impact children during the school day. We frequently find that children can become upset by messages and other content that have been shared online. Difficulties can also arise when children feel excluded from group chats, are removed from groups, or experience disagreements that continue from online conversations into school friendships.

While much of this communication takes place outside school hours, the emotional impact on children is often felt in the classroom, on the playground and during social interactions with their peers. We therefore encourage all parents and carers to remain actively involved in their child's online life, regularly checking devices, monitoring age-appropriate use of apps and maintaining open conversations about online behaviour and digital safety.

Keeping children safe and happy online is vitally important in today's world. At school, we explicitly teach children about online safety as part of our computing curriculum and wider personal development programme. Children learn strategies to help them stay safe, make positive choices online, treat others with kindness and respect, and know what to do if something worries or upsets them.

We recognise that navigating the online world as a parent or carer can sometimes feel challenging, particularly as technology and social media platforms continue to evolve. Please remember that the school is here to help. If you have any concerns about your child's online safety, require advice, or would like support with managing online issues, please do not hesitate to contact us. We will always do our best to offer guidance and support where we can.

Thank you for your continued partnership in helping our children develop the knowledge, confidence and resilience they need to stay safe both online and offline.

Yours sincerely,

Clare Tantrum
Headteacher